LAKEWOOD PRAIRIE
HOMEOWNERS ASSOCIATION

OPENPATH PROCEDURES

Using OpenPath, you will enter the pool using a secure access control system that will authenticate the identity of anyone entering the building at appropriate times through a phone-based (IOS or Android) app. Access will be contactless, requiring only that you wave a hand in front of the reader.

The phone-based app is not only more secure than traditional cards or fobs, since they are less easily hacked, lost, or stolen, it is more convenient since you no longer have to remember your keycard; your smartphone becomes the key. It's one less thing to worry about. For those unable to use the app, a keycard is available as an alternative.

HOW DO I SET UP MOBILE ACCESS?

Have you received your setup email from OpenPath? If you have received your email please make sure to follow the steps in the email.

1. Install the OpenPath Mobile App.

2. Go back to the email received by OpenPath and click the SET UP PHONE" button on your mobile device.

3. Enable Bluetooth on your device and allow OpenPath to use Bluetooth.

4. Set location permission to **Allow While Using App**. *Set location permission to **Always** to enable Wave to Unlock (recommended).

5. To enter the pool, use the Openpath mobile app by clicking the "**Lock Icon**" to unlock the entry. If location permission is set to **Always**, you should have your device with you but **it may remain in your pocket** – you do not need to open the app. All you need to do is wave your hand directly in front of the transponder as shown until the circle lights and you hear the door unlock.

If you completed an application and have not received your email after five business days, please email us at info@lakewoodprairiehoa.com, and we can resend your email within 24-48 business hours.

For additional support, please click the troubleshooting links below.

Openpath iOS Mobile App Setup and Troubleshooting

Openpath Android Mobile App Setup and Troubleshooting